GAVIA BIKE RENT
PONTEDILEGNO

RENTAL TERMS AND CONDITIONS

1. In case of a puncture, you are required to reimburse the repair costs. No pick-up service is provided for broken-down bikes; we recommend renting the emergency repair kit.
2. The insurance for accidental and negligent (non-malicious) damages ("Kasko") at a cost of €25 per bicycle includes an excess of €150 on bike components. It covers damages up to €500 (damage assessment is based on the listed price of the replacement part, the downtime of the bike if the part is unavailable in stock, lost rental revenue, and labor costs for assembly). It does not cover theft or loss.

3. In the absence of insurance coverage, damages will be charged at the list price of the replacement part.
4. Any damages will be charged at the list price, or in case of insurance coverage, the deductible (€150 for damages up to €500) will be applied.
5. The undersigned declares to collect the rented items in perfect working order and maintenance; any damages or discrepancies must be reported before collection. Failure to report them implies automatic liability on the part of the user.
6. The undersigned is obliged to compensate Hermes's srl in case of theft, robbery, or loss.
7. The bicycle is delivered in optimal condition; a check-up of the bike is carried out at delivery and return.
8. The undersigned undertakes to safeguard the items with due diligence and to use them according to instructions. In case of improper use or vandalism, repair costs will be charged to the user according to the repair price list.
9. The rental company is not liable for damages suffered by the user resulting from the use of the bicycle, nor for damages caused to the user by third parties.
10. The rental company is not responsible for the loss, destruction, or theft of objects carried on the bicycle.
11. The undersigned releases the rental company from any administrative violations due to breaches of road regulations.
12. The company is not responsible for damages caused by the undersigned to third parties.
13. The undersigned undertakes to use the items in compliance with current regulations.
14. Return must be made exclusively to the rental company’s staff. Transfer of use to third parties is prohibited.
15. The items are not insured; in case of total breakage or destruction, a charge equal to market value will apply.
16. The items cannot be transferred, sub-rented, or entrusted to third parties.
17. Pursuant to Legislative Decree 196/2003, the user authorizes the use of personal data for statistical and/or promotional purposes. 18. Court of jurisdiction: Brescia.
19. In case of late return, an extraordinary fee of €20.00 per hour of delay will be charged.
20. The undersigned declares the accuracy of the data provided and assumes all responsibilities arising from the rental.
21. An identity document will be held as a deposit until return.
22. Obligation to observe the highway code and not transfer use to third parties. In case of accident without extra insurance, no liability is assumed for physical damages to driver/third parties. Damages will be assessed by an appointed technician.
23. No Kasko insurance policy exists unless specifically taken out.
24. Ownership of the bicycle remains with the rental company.
25. In case of malfunction or defect, the user must immediately inform the rental company. Emergency interventions are permitted only with written authorization. Modifications to the vehicle are prohibited.
26. Online bookings: no refunds, modifications, or cancellations are allowed.